SERRV Corporate Gifts Program Terms & Conditions

All items are subject to availability and approval. SERRV may substitute at our discretion based on availability. If such substitution is needed, you will be notified prior to finalization of the order.

Orders must be prepaid by credit card. Minimum order size is $500 after the 25% Corporate Gifts discount is applied.

Applicable taxes will be charged unless tax-exemption documentation is provided.

Please allow a minimum of two weeks for processing and shipping orders after we have received your final list of full names, addresses and any gift messages, logo, or inserts. Once orders are shipped, items typically arrive in 2–6 business days, but this time may increase during the holiday season.

The shipping charge is based on actual shipping rates if shipping to a single address. Shipping to multiple addresses is based on the Consumer Shipping Chart and is charged per address. There will be an additional cost for cooler shipping for orders including chocolate when temperatures exceed 80°F. SERRV ships via USPS or FedEx. We currently ship to the U.S., U.S. Territories, and Canada

An additional $25 shipping charge applies per Canadian address. There may be additional customs and duties charged to the recipient at the time of delivery.

Upon receipt of a high-resolution image (jpg or tif) of your company's logo, SERRV will create a customized gift insert using our template. Alternatively, you can provide a single, pre-printed message card to be inserted in your shipments. Personalized gift messaging is unavailable and SERRV cannot match individual gift messages to addresses.

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